

**Support Worker – Supported Accommodation  
Domestic Abuse Complex Needs Service – May 2025**

**Pre-screening questions:**

Do you have relevant experience of working with survivors of domestic abuse?

Do you have experience assessing the needs and risks of people affected by domestic abuse?

Do you have experience of working in partnership with a range of different agencies?

**ADVERT**

An exciting opportunity has arisen for Domestic Abuse Practitioners to join our Domestic Abuse Complex Needs Service, working, full-time 37.5 hours per week or job share. You will be joining a multi service charity based in Coventry. In return, we offer a competitive salary of £26,000 plus an option to be part of the on-call rota (on-call payments, minimum £1,018 - £1,680) per annum, and a contributory pension scheme. Annual leave of 26 days + bank holidays with an additional day's leave for every 2 years of service up to a maximum of 29 days per annum (pro-rate if part-time). Valley House offers a comprehensive in-house training programme, access to a range of accredited training, clinical supervision, subsidised nursery places for staff and an Employee Assistance Programme.

What We Do:

The charity has a fully trained staff team providing Supported Accommodation to victims of domestic abuse and with complex needs. We have an on-site Children's Nursery that provides full day care for pre-school children.

We are looking for reliable and committed individuals who are able to:

- Offer a high-quality service to survivors of domestic abuse with complex needs accessing Valley House Safe and Supported Accommodation in accordance with Valley House's operational policies and procedures.
- Support to manage a small caseload of service users who are accessing the 7-bed Complex service.
- Supporting service users to achieve and sustain independent living, through 1 to 1 support and groupwork delivery.
- Provide a resettlement service for service users that have transitioned into their own accommodation.
- Be part of a staff rota covering shifts Monday to Friday – 12.00 noon to 8.00 pm.

The successful candidate will have:

- Relevant experience of working with survivors of domestic abuse
- Mental Health First Aider qualified or willing to undertake this training
- Experience of working with individuals and children affected by domestic abuse
- Experience assessing the needs and risks of people affected by domestic abuse
- Experience of 1 to 1 work and carrying a caseload or willing to learn
- Experience of working in partnership with a range of different agencies
- Experience of record keeping and report writing
- Knowledge and understanding of the difficulties faced by survivors of domestic abuse

- Knowledge and understanding of domestic abuse, mental health and alcohol and drug misuse
- Knowledge of effective interventions in relation to working with survivors of domestic abuse where complex needs are present
- Knowledge of best practice in relation to safeguarding adults and children
- Understanding and passion for the work of Valley House
- Ability to deliver groupwork programs
- Ability to work effectively within a team and on own initiative
- Competent in the use of IT tools, including Word, Excel and Outlook
- Excellent written and verbal communication skills

Additional requirements:

- Ability to work flexible hours
- To take part in an out of hours on call Rota with other staff - Optional
- Preferred - Be mobile and able to travel city wide at short notice

This post requires a satisfactory DBS check.

This vacancy is open to women only (exempt under the Equality Act 2010 Schedule 9, Part 1).

The hours of work are 37.5 hours per week or job share.

The closing date is 12 noon on Monday 2 June 2025 and interviews will be held on Friday 6 June 2025.