

**Support Worker – Supported Accommodation
Domestic Abuse Complex Needs Service – January 2025**

If you can answer yes to the following 3 questions, we'd like to hear from you.

Do you have NVQ level 3 in a related area of work and/or relevant experience with survivors of domestic abuse.

Do you have experience of working with individual and children affected by domestic abuse?

Do you have experience of working with individuals experiencing mental health and/or alcohol and drug misuse?

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An exciting opportunity has arisen for Domestic Abuse Practitioners to join our Domestic Abuse Complex Needs Service, working, full-time, 37.5 hours per week. You will be joining a multi service charity based in Coventry. In return, we offer a competitive salary of £26,000 plus on-call payments (minimum £1,018 - £1,680) per annum, and a contributory pension scheme. Annual leave of 26 days + bank holidays with an additional day's leave for every 2 years of service up to a maximum of 29 days per annum. Valley House offers a comprehensive in-house training programme, access to a range of accredited training, clinical supervision, subsidised nursery places for staff and an Employee Assistance Programme.

What We Do:

The charity has a fully trained staff team providing Supported Accommodation to victims of domestic abuse and with complex needs. We have an on-site Children's Nursery that provides full day care for pre-school children.

We are looking for reliable and committed individuals who are able to:

- Offer a high-quality service to survivors of domestic abuse with complex needs accessing Valley House Safe and Supported Accommodation in accordance with Valley House's operational policies and procedures.
- Manage a small caseload of service users who are accessing the 7-bed Complex service.
- Support service users to achieve and sustain independent living, through 1 to 1 and groupwork delivery.
- Provide a resettlement service for service users that have transitioned into their own accommodation.
- Be part of a staff rota covering Monday to Friday – 8.30am to 8.30pm.

The successful candidate will have:

- NVQ Level 3 in a related area of work and/or a minimum of 3 years relevant experience survivors of domestic abuse. If you do not have a specialist domestic abuse qualification, Valley House will fund this.
- Mental Health First Aider qualified or willing to undertake this training. Valley House will fund this.
- Experience of working with individuals and children affected by domestic abuse.
- Experience of working with individuals experiencing mental health and/or alcohol and drug misuse.
- Experience of assessing the needs and risks of people affected by domestic abuse.

- Experience of one to one work and carrying a caseload.
- Experience of working in partnership with a range of different agencies.
- Experience of record keeping and report writing.
- Knowledge and understanding of the difficulties faced by survivors of domestic abuse.
- Knowledge and understanding of domestic abuse, mental health, alcohol and drug misuse.
- Knowledge of effective interventions in relation to working with survivors of domestic abuse where complex needs are present.
- Knowledge of best practice in relation to safeguarding adults and children.
- Understanding and passion for the work of Valley House.
- Ability to develop and deliver groupwork programmes.
- Ability to work effectively within a team and on own initiative.
- Competent in the use of IT tools, including Word, Excel and Outlook.
- Excellent written and verbal communication skills.

Additional requirements:

- Ability to work flexible hours with a flexible approach.
- To take part in an out of hours on call rota with other staff. You will need to live within a 30-minute drive to Valley House.
- Be mobile and able to travel city wide at short notice (car driver with use of a vehicle). Candidates who are not car drivers, due to a disability, will be considered.

This post requires a satisfactory DBS check.

This vacancy is open to women only (exempt under the Equality Act 2010 Schedule 9, Part 1).

The hours of work are 37.5 hours per week.

The closing date is 12 noon on Friday 21 February 2025 and interviews will be held on Thursday 27 February 2025.