

Talking Therapies Community Engagement Lead Information Sheet December 2023

You will work within a team which provides high-quality, safe and person-centred support in the community – most importantly delivering great outcomes for people who are affected by common or severe mental health issues.

You will work with the following people and teams:

- Rethink Community REACH Service
- CWPT Talking Therapies Service
- Valley House – you will be employed and based with Valley House
- Coventry Citizens Advice
- Inini
- Warwickshire Pride

Service / Team Description

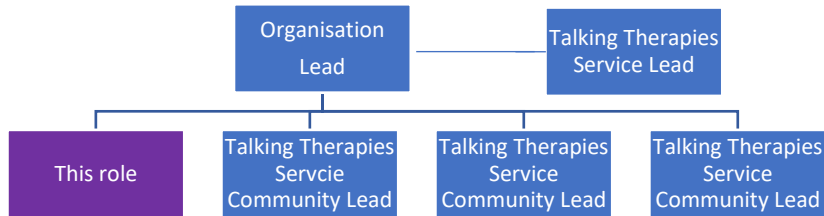
This service provides support for people aged 18 years and over who are experiencing mild to moderate depression and anxiety including stress and adjustment to life events. The service provides individual support to people who may benefit from support in the community to support referrals, access and engagement with the Talking Therapies Service.

Talking Therapies Community Engagement Leads will deliver goal-focussed, person-centred support to people we worked with, delivered flexibly.

Peer Support Workers will work within their organisations (Valley House) and with the Rethink Lead and their identified lead from Talking Therapies Service.

This is a hybrid role (home, office and community based) and the post holder will be required to travel across Coventry to deliver the service.

Team Structure



What you do and achieve

- ✓ I have the individual's needs at the fore at all times, working to the recovery model and using communication, motivation and coaching skills to support the service user to achieve their goals and aspirations
- ✓ I develop a rapport with people who use services based on respect and honesty, the post holder will at all times work within clear professional boundaries
- ✓ I enable and encourage people who use services to find out about Talking Therapies and facilitate access to the service
- ✓ I liaise with other external agencies, complimentary therapies and community groups on behalf of people who use our services and promote the work of Talking Therapies
- ✓ I contribute to the protection of individuals from the risk of abuse and harm to self and others who use our services as a team member sharing and supporting colleagues
- ✓ I maintain accurate records as required by policies and procedures, using appropriate paper and electronic systems. To maintain up to date details of service and support activities and outcomes on NHS Carenotes System
- ✓ I work with the team to ensure the service specific lone working procedure is adhered to at all times and regularly reviewed for effectiveness
- ✓ I support individual's to express their satisfaction with the opportunities they have accessed by submitting comments, compliments or complaints
- ✓ I challenge the stigma and difficulties around access to services for people with mental illness
- ✓ I regularly travel across Coventry to support people to access services in their own communities.

Closing date – Monday 15 January 2024 at noon

Interview date – Friday 19 January 2024